**SEN1C Parents and carers**

The relationship between school and parents and carers. Having that consistent approach from both will be important for that pupil, especially if they're grieving and trying to manage that grief.

Within SEND settings, one challenge can be that pupils often use school transport to come to the school. This can mean that face-to-face communication between staff and parents or carers is limited. So it's really important to consider how you deal with this, whether that's a book that goes home, emailing, phone calls, but to keep that consistent approach, that bridge between home and school, particularly if the family are grieving as well.

It's important to know what impact that could have on the pupil as you might be seeing behavioural changes in school.

They might have different levels of attention, they might have different people coming in and out, having access to the same communication strategies. Being able to help a family to understand why it's important to use clear language so that everyone's explaining things in the same way will really help them to make sense of what's happened.

*SEN1C Parents and carers*